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CAROLSIDE
MEDICAL CENTRE

Newsletter - July 2024

There is a national rollout of new clinical software happening in GP Practices across Scotland. We expect to move to this in the next few months. Software compatibility will therefore drive some further changes.

While the majority of this work will be done behind the scenes, we will seek to minimise the impact on patients as much as possible.

It has been identified at this stage that **Patient Access**, used by some to order multiple prescriptions, **will not work with the new clinical software**. This is separate to our website where you can request medication on our own online form. In preparing for this particular change, and to ensure we have the information that the new system will require to invite you to register, users of Patient Access are asked to complete the online form – <https://forms.office.com/e/HXbTR8qUHM>



Alternatively, Patient Access users can complete the slips in reception if they have no internet access however it would be more helpful to us if patients complete the online version above. Those who do not currently use Patient Access do not need to do anything.

Coincidentally our website will get a 'new look' around late August but will retain the same functionality as we currently have with online forms still available. This is not a change of website provider but please be aware of that upcoming change. This is purely a refresh.

While timing of this change is outwith our control, we will share with patients further details when we know more.

Your understanding and patience is appreciated as staff prepare in advance for the upcoming changes.

Regards

Carolside Medical Centre